

NOV 18 1996

Dr. Lawrence Brede, Jr.
Senior Vice President and
General Manager
Wackenhut Services, Incorporated
Aiken, South Carolina 29802

Dear Dr. Brede:

SUBJECT: Award Fee Determination for the Evaluation Period April 1, 1996, through September 30, 1996, Contract Number DE-AC09-93SR18292

During this award fee period, Wackenhut Services, Incorporated (WSI) continued to exceed our expectations through sustained operational effectiveness. You met or exceeded all Annual Operating Plan milestones in a qualitative and timely manner, and continued to demonstrate a high degree of professionalism in responding to the security needs of the Savannah River Site. We commend WSI for the management assessment of your organization's environment using the Malcolm Baldrige Quality Award Criteria. You became the first Management and Operating Security Contractor in the Energy complex to win an Energy Quality Award which is a big accomplishment in your continuing effort to provide "Best-in-Class" service. Another example of this type of service is the outstanding success demonstrated by the canine teams at the regional and national United States Police Canine Association Trials. A WSI team finished third out of 175 international teams. The same WSI team also received the "Captain Thomas Larsen Memorial Award" for achieving the highest combined scores in suspect and article search. This outstanding performance reflects a continued high degree of credibility earned by the K-9 program since adopting the USPCA industry standards.

On May 14, 1996, WSI received Federal Aviation Administration Part 135 Air Carrier Certification. This achievement speaks to the competency of your aircraft organization, management, operations, maintenance and administration. It will allow increased versatility in non-security aircraft operations such as aerial photo/video support, wildland fire detection, passenger transport, and support to outside agencies.

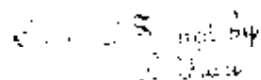
Cost cutting measures continue to be identified, reviewed, and implemented in order to reduce overall operating costs. An outstanding example is the \$719,000 savings generated by the successful management of the Welfare Benefit Plan Trust Fund. Your budget staff has worked well with my staff in developing and providing consistent, accurate, and timely budget information and other budget/financial documentation.

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Progress was also exhibited by WSI line management in the assumption of accountability for safety. Participation of all supervisors in a National Safety Council Supervisory Safety Development course, and a cross-functional team chartered with revising the Supervisor's Safety Inspection program are two examples of coordination between line management and the Occupational Safety and Health Department. As a result of these and other initiatives, a 19 percent reduction in recordable cases was realized between the first nine months of 1994 and the first nine months of 1995.

As a result of these accomplishments, I have determined that overall performance during this period is "Outstanding" with a numerical rating of 96 which is equivalent to 100 percent of the \$925,000 available fee. The specific adjectival rating for each performance objective is listed in the enclosure.

Sincerely,



Mario P. Fiori
Fee Determination Official

NB-97-013

Enclosure

Rating Summary Sheet

bcc.w/enclosure:

Manager's Reading File

OSS Reading File

SMO Mgr

Enclosure, Letter "Award Fee Determination for Period 4/1/96 through 9/30/96. Contract Number DE-AC09-93SR18292" (Fiori to Brede), dated NOV 13 1996

Rating Summary Sheet for the Period April 1, 1996 through September 30, 1996

A. OPERATIONS, MANAGEMENT, ENVIRONMENT AND SAFETY

<u>Performance Objectives</u>	<u>Objective Weight</u>	<u>Adjective Grade</u>
1. Effectiveness of Security operations in the protection of the Savannah River Site (SRS) assets.	30%	Outstanding
2. Effectiveness of Security program management in assuring the protection of SRS assets	35%	Outstanding
3. Environment, Safety, and Health policies, procedures, and programs provide compliance with requirements and protect workers, the public, facilities, and the environment.	15%	Outstanding

**OVERALL WACKENHUT SERVICES,
INC. ADJECTIVAL RATING**

Outstanding